



INTERNAL RULES

In **RESURRECTION FEST** we work year after year trying to improve our services and also their quality keeping in mind the experiences from other years and our public's opinions. For this edition, we make available a set of rules in order to ensure a peaceful coexistence, the diligent use of our services, and summarizing, the well-being of all of us. Please, to all the attendants, help us by following the rules and reporting any issue that can appear in the resting area zone.

1. In each resting area plot any infrastructure can be installed as long as they fit in the delimited and assigned Resucamp place, and do not suppose an annoyance to the neighbours.
2. The attendants must install their tents at the assigned places by the Resucamp staff.
3. It is forbidden to access with vehicles to the resting area. Parking will be done at the special area available exclusively for Resucamp users nearby the resting area. Despite the big capacity, parking slots are limited and will be used in order of arrival.
4. It is forbidden to use the corridors and emergency exists as resting area zones or resting areas. It is allowed to use tents or other elements as long as they do not surpass the assigned place limits.
5. Please use the bins and containers for a better maintenance of the resting area area.
6. It is absolutely forbidden to possess weapons or any other material that can cause harm in others.
7. It is not allowed to light fires or the use of a resting area gas or similars in order to ensure the security of all the attendants.
8. Animals are not allowed in the resting area area.
9. Resucamp attendants must follow the rules for the coexistence and not to disturb others' rest. The staff reserves the right to expel whoever does annoying, unhealthy, nocives, dangerous or illegal activities.



10. Food and alcoholic drinks are allowed in the resting area as long as their containers are not considered as dangerous by the staff.

11. The staff agrees to guarantee the conditions to allow the well-being of the Resucamp attendants having personal at all the attendants disposal in case of needed help.

12. The staff is not responsible for damage, loss or theft inside the resting area or the fest venue. Failing to execute the rules may imply the ejection from Resucamp and in any case the ticket will be refunded.

13. If a ticket is booked, refund will not be possible.

14. To redeem the tickets, the print-at-home ticket must be shown in the entrance, as long with paying the rest of the deposit. After this, the Resucamp staff will put a wristband to all the users of the booking in order to identify them. This wristband must be shown every time a user wants to get in the resting area.

15. The resting area will be divided on a first-come first-served and organized basis. The staff will inform all the attendants as they arrive where they must place their tents. Each tent can only use the place is indicated by the staff and not any other, being expressly prohibited to use the corridors. **It is not allowed to keep space for possible friends that arrive later.** In case a group of friends want to be in contiguous places, they must arrive at the same time.



FREQUENTLY ASKED QUESTIONS

1. I already have my “Print At Home” in my email. What to do now?

For each purchase, a “print-at-home” will be sent with a QR code for resting area plot. Each QR code must be validated twice (one for you and one for your friend). Once you are at Resucamp or Resucamp, you will use each QR code for your wristband.

2. What do I have to do when I arrive to Resucamp?

You must show your Resucamp ticket as long with the booking holder’s ID in the office at the entrance of the resting area. The staff there will give you a wristband that will identify yourself as a resting area user.

3. May I bring my pet?

Pets are not allowed at Resucamp.

4. May I bring a camping gas?

For security reasons, it is not allowed to light fires or the use of instruments such as camping gas that may be a danger.

5. How do I know which is my resting area plot?

The Resucamp staff will assign and indicate you which is your resting area plot when you redeem your ticket. For the well-being of all the attendants, please, follow their instructions.

6. What do I do if the booking’s holder arrives before me?

There is no problem, since the print at home must be already on a paper and each of them has an individual barcode.

7. We are a group of friends that we arrive in different days and we would like to be together.

Reservation of slots will not be done, as they will be assigned in a first-come first-served basis. The only option to be together is arriving at the same time or with a responsible person for each slot.



8. What do I do if I'm being annoyed?

To facilitate the coexistence of all the Resucamp users, you must communicate any incident or danger to the Resucamp staff.

9. What do I do if I lose something?

We have a reserved lost-and-found area. You will find it in the information tent inside the festival venue.

10. Is the Resucamp wristband valid to get in the festival?

No, to access the festival venue you must go to the box office and get your festival wristband.

11. Can I park in the Resucamp area?

No vehicles are allowed inside the Resucamp area. There will be a special and limited area nearby for this purpose.

12. How can I make my booking?

You can book your resting area here: <http://www.resucamp.resurrectionfest.es/>

13. What are the measures of the resting area plot?

2-people resting area slots are 3 x 2 m.

14. Which kind of tent may I use?

In each plot you can install any kind of tent as long as it fits in the delimited and assigned area and are not an annoyance to neighbours. Please, check the tent measures in advance to avoid last-minute problems. You can find the measures in the previous questions or in the website.

15. May I bring food and alcoholic drinks inside?

You can bring them as long as the containers are not considered dangerous.

16. Can people without tickets get in?

People without wristbands will not be allowed in the Resucamp area.

17. When can I use the showers?



The opening time of the showers will be increased compared to last year being open through the morning and afternoon.

18. Is Resucamp closed at certain time?

Resucamp will be open 24 hours during the festival days:

- Opening: Wednesday 1st July at 12:00 pm.
- Closure: Sunday 5th July at 12:00 pm.

19. When do we know more info about the Resucamp?

We'll announce new services and features during the following months.

Example:

Resucamp is divided in 2-people slots. This means that a person that wants to go alone should pick the option of 2 people, which would cost 75€ + fees.

If case of a group of 3 people, they should choose two 2-people resting area slots, what would cost 150€ + fees.